

Optional Additional Coverage

Our **Medium** and **Premium** Optional Additional Coverage plans, which must be purchased in advance of the departure date of your rental, provide protection in case of unforeseeable events occurring after your departure.

Please note that all the provisions relating to the forfeiture of cover under the "BASIC multi-risk coverage" insurance also apply to this optional additional coverage.

It provides the following benefits:

- Partial Damage Waiver
- Glass Damage Insurance
- Tyre Damage Insurance (Premium plan only)
- Assistance / Repatriation

The Medium plan is available at €29/day of rental, capped at €390.

The Premium plan is available at a rate of €45/day of rental, capped at €590.

The terms of application are specified in the sections below.

Partial Damage Waiver

You may be held responsible for DAMAGE caused to our VEHICLES, particularly in the absence of an identified third party, or if you are found liable by the insurance companies in the event of a collision.

Included with the Premium and Medium optional coverage plans, our partial damage waiver coverage reduces your maximum liability in case of the following:

- Any external DAMAGE resulting from theft, break-in, vandalism or fire.**
- Any external DAMAGE resulting from an accident, collision, shock or hail.**

Remaining deductible per event (Premium Option): €990
Remaining deductible per event (Medium Option): €1600

The following items are excluded from this coverage, with costs borne by the renter with no limitation of liability:

- interior DAMAGE, regardless of origin
- rims, tyres, rear-view mirrors, car radio or accessories rendered inoperable, damaged or stolen.
- DAMAGE resulting from failure to observe the dimensions of the VEHICLE (particularly in case of low clearance) or the Maximum Technically Permissible Laden Mass of the VEHICLE
- THEFT of the VEHICLE resulting from RENTER negligence, in particular when the keys were left in the VEHICLE
- personal or professional possessions left inside the VEHICLE
- frost damage

Glass Damage Insurance

Included with the Premium and Medium optional coverage plans, our Glass Damage insurance covers replacement costs for the following items in case of damage resulting from any event:

- windscreen
- cab side windows

Remaining deductible per event (Premium Option): €0
Remaining deductible per event (Medium Option): €600

The following items are excluded from this coverage, and costs shall be borne by the RENTER:

- rear-view mirrors, reflectors, headlights and lenses
- living area windows

Tyre Damage Insurance

Included with the Premium optional coverage plan, our tyre damage insurance covers the costs to repair or replace damaged tyres in the event of losses resulting from vandalism, puncture or sidewalk impact, provided that original supporting documents are submitted to the rental company along with the original damaged tyre, up to a limit of €300 including tax (including mounting, dismounting and valve system costs).

The following items are excluded from this coverage, and shall be borne by the RENTER: any possible costs for towing, roadside assistance, hotel stays, courtesy cars

Rates and conditions applicable to all bookings starting from 22 February 2024

ORIAS: 22000366 – Insurance Intermediary Agent – www.orias.fr

TROIS SOLEILS - SARL, a HERTZ franchise with €20,000 in capital - RCS Paris 380 916 114 - FR84 380 916 114
Booking Centre – Impasse de la Cité, ZA la Croix des Marais – 26600 La Roche de Glun / Telephone: 04 75 82 02 02

Assistance / Repatriation

A / Purpose of coverage

Included in the Premium and Medium optional coverage plans, Assistance / Repatriation coverage protects you against unforeseeable events that may occur after your departure. For the entire duration of the rental contract, you will be covered for personal assistance as well as roadside assistance for the rental VEHICLES. The terms of application for this coverage are provided below.

1 / Beneficiaries

All persons travelling with the RENTER are considered beneficiaries, up to the number of seats indicated on the registration certificate, excluding hitchhikers.

2 / Territory

This coverage shall apply only in EUROPE (see [list](#)).

3 / Triggering events

Breakdown, attempted theft, material accident, fire, bodily injury, death, legal problems.

4 / Minimum mileage

A minimum mileage of 50 km from the departure RENTAL OFFICE will apply for coverage of roadside assistance services.

5 / Contact number

01 41 85 86 72

B/ Personal Assistance

- Medical repatriation.** When the repatriation of the beneficiary is recommended by the medical team, repatriation will be organised and costs covered solely in accordance with medical necessity as determined by the medical team.
- Visits from close relations.** In case of a hospitalisation lasting more than 6 consecutive days, round trip tickets will be provided for a family member or close relation. Accommodation costs (room and breakfast) will be covered, up to €77 per night, for a maximum of 6 consecutive nights.
- Early return.** In case of an unforeseen hospitalisation lasting more than 6 days or the death of a family member in France, the beneficiary will be provided with a transport ticket.
- Information and assistance, 7 days a week, 24 hours a day**
- Communication of urgent messages**
- Replacement driver.** In case of personal accident or death, if the named drivers are unable to drive the VEHICLE and no other passenger is authorised to drive the VEHICLE.
- Repatriation of the body in case of death.**
- Sending of medications abroad.** If essential medications or their equivalents - prescribed before departure by an attending physician in the country of residence - are impossible to obtain locally. If available, they can be shipped subject to the availability of appropriate means of transport and compliance with local laws.
- Hospitalisation abroad:** The coverage limit for medical and surgical expenses abroad is set at €7,630 per beneficiary. Emergency dental care costs are limited to €153. A deductible of €46 per beneficiary will apply for each individual case.
- Legal assistance abroad:**
 - advance of bail bonds, up to €7,625 per event
 - local lawyer's fees, up to €1,525 per event.

Exclusions: the following are excluded from coverage, and will not be compensated on any grounds whatsoever:

- activities related to medical assessments, check-ups, preventive screenings
- ailments or injuries that can be treated on site and do not prevent you from continuing your journey
- periods of convalescence, conditions undergoing treatment
- illnesses diagnosed before departure
- conditions having caused a hospitalisation within 6 months prior to departure
- states of pregnancy and results of pregnancy: childbirth, care of newborns
- voluntary or medically necessary terminations of pregnancy
- aesthetic surgery
- suicide attempts and results thereof
- travel undertaken for the purpose of medical diagnosis and/or treatment
- effects of the lack, impossibility, or consequences of vaccinations or treatments required as a result of or necessary for a trip or journey.

C/ Roadside Assistance for VEHICLES

In case of an accident or mechanical breakdown immobilising the VEHICLE:

- Service/Towing.** Mechanical service performed on site or VEHICLE towing to the branded garage for the base vehicle brand closest to the scene of the incident, or otherwise to the nearest garage capable of repairing it. Roadside assistance service covers service or towing costs up to €153.
- Repair wait time.** In case of VEHICLE immobilisation less than 24 hours in France or 72 hours abroad, if the beneficiary wishes to wait for repairs to their VEHICLE on site, the following coverage is provided: 1 night in a hotel in France or 3 nights in a hotel abroad, up to €77 per beneficiary.
- Return home.** In case of VEHICLE immobilisation greater than 24 hours in France or 72 hours abroad, provision of management and support for the beneficiaries' return home.
- Retrieval of repaired VEHICLE** at departure RENTAL OFFICE
- Sending spare parts abroad.** Shipping of spare parts not available on site and essential for the repair of the VEHICLE, subject to the availability of appropriate means of transport and compliance with local laws.
- Repatriation of the VEHICLE.** When abroad, if repairs to the VEHICLE cannot be completed within 5 days and require more than 5 hours of labour, organisation and coverage of transportation of the inoperative VEHICLE to its usual garage.

Exclusions: the following are excluded from coverage, and will not be compensated on any grounds whatsoever:

- breakdowns and misfuelling
- tyre puncture
- lost, stolen, forgotten or broken keys, with the exception of keys broken off in the ignition
- air conditioning problems and breakdowns
- DAMAGE to bodywork not resulting in immobilisation of the VEHICLE
- the effects of an immobilisation of the VEHICLE required in order to perform maintenance operations
- VEHICLE repair costs, spare parts
- objects and personal effects left in the VEHICLE
- animals transported
- customs and security fees, except those approved in advance by the assistance department

Rates and conditions applicable to all bookings starting from 22 February 2024

ORIAS: 22000366 – Insurance Intermediary Agent – www.orias.fr

TROIS SOLEILS - SARL, a HERTZ franchise with €20,000 in capital - RCS Paris 380 916 114 - FR84 380 916 114
Booking Centre – Impasse de la Cité, ZA la Croix des Marais – 26600 La Roche de Glun / Telephone: 04 75 82 02 02